

Hurricane Harvey Resources

Updated: August 29, 2017

American Red Cross

To find open shelters via the American Red Cross please visit their website [here](#).

For additional Red Cross Hurricane Harvey response information click [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their current status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

You can find any local Red Cross [here](#) or call 1-800-733-2767 for assistance.

Federal Emergency Management Agency (FEMA)

You can visit the FEMA website for information [here](#).

You can also find open shelters near you by texting SHELTER and your zip code to 4FEMA (43362).
Example: Shelter 01234. (Standard text message rates apply.)

FEMA reports the following designated Counties are eligible for Individual Assistance: Aransas, Bee, Brazoria, Calhoun, Chambers, Fort Bent, Galveston, Goliad, Harris, Jackson, Kleberg, Liberty, Matagorda, Nueces, Refugio, San Patricio, Victoria and Wharton.

FEMA website lists the following Key Safety Tips:

This is still a dangerous storm; residents and visitors in areas potentially affected by the severe weather should listen to local officials, and continue to monitor local radio or TV stations for updated emergency information.

Don't drive on flooded roadways. Remember - Turn Around, Don't Drown!

Only call 911 if you have an immediate need for medical attention or evacuation assistance.

If you can't get through to 911 on first try, keep calling.

Another option is to place a call to one of five numbers for the Houston Command Center of the United States Coast Guard. The numbers are:

Crisis & Disaster Resources

281-464-4851

281-464-4852

281-464-4853

281-464-4854

281-464-4855

If you are in a high rise building and need to shelter in place, go to the first or second floor hallways or interior rooms. You want to stay on floors above floodwater or storm surge, but do not go to the highest floors due to wind impacts.

If you are under a tornado warning, seek shelter immediately in the center of a small interior room (closet, interior hallway) on the lowest level of a sturdy building. Put as many walls as possible between you and the outside.

Disaster Assistance.gov

To find help for your immediate needs, visit the website [here](#) and enter an address to get a list of the closest FEMA Disaster Recovery Centers (DRCs). If no resource is close to you, contact your [state's emergency management agency](#) to ask about other resources, or to get your county's contacts.

On the [website](#) you can also find and apply for financial assistance that may be available for your area. There is an address look-up tool to see if your area has been declared for individual assistance.

AirB&B

Accommodations may be available for free for evacuees. Visit the website [here](#).

Substance Abuse and Mental Health Services Administration (SAMHSA)

Phone: (800) 985-5990

This national Disaster Distress Helpline is available 24/7 to individuals who have been affected by a human or naturally caused disaster and are in need of crisis counseling. Services are multilingual. Call or visit the website [here](#).

National Voluntary Organizations Active in Disaster (NVOAD)

To volunteer in response to this disaster, visit the website [here](#).

Texas Resources

Office of the Texas Governor: Texas Hurricane Center

8/27/17: Governor Greg Abbott today expanded his State Disaster Declaration to include four additional Texas counties in response to the damage caused by Hurricane Harvey. These counties include: Bastrop, Burleson, San Jacinto and Polk. There are now a total of [54 counties](#) on the Governor's State Disaster Declaration.

You can visit the TEXAS Hurricane Center website [here](#) for a list of cities with voluntary evacuations, shelters and road closures.

Austin / Travis County

Delco Center

4601 Pecan Brook Dr.
Austin, TX 78724

State Shelter Reception Centers

San Antonio Shelter Hub

201 Gemblar St.
San Antonio, TX 78219

Mesquite Reception Center (Dallas)

15515 Interstate Highway 20
Mesquite, TX 75181

San Antonio/Bexar County

1734 Centennial Blvd.
San Antonio, TX 78211

Bruni/Webb County

Bruni High School
619 F. Ave.
Bruni, TX 78344

Mega Shelters

Houston Area

- [George R. Brown Convention Center](#)
1001 Avenida De Las Americas, Houston, TX 77010

Dallas Area

Crisis & Disaster Resources

- **Dallas Convention Center**
650 S. Griffin St. Dallas, TX 75202

Texas.gov

For Hurricane Harvey information, visit the website [here](#).

211 Texas

Dial "2-1-1" or 877-541-7905

2-1-1 connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service center by clicking on the link for: [211Texas](#)

Texas State Parks

Texas State Park camping is free to hurricane evacuees. Please call parks to check availability. You may also visit the website [here](#).

Texas Division of Emergency Management

Hurricane awareness resources are available on the website, including tips, evacuation questions, emergency planning and links to additional resources such as Red Cross, The National Hurricane Center and Texas Department of Transportation.

Visit the Texas Division of Emergency Management website here: [Division of Emergency Management](#)

DriveTexas.org

For information on road flooding and conditions, visit the website [here](#).

Ready.Gov

This website provides emergency updates, disaster preparedness tips and resources. You can sign up to receive emergency updates on your cell phone or download an app for updates. The Ready.Gov Texas site also provides links to local city and county Emergency Management Departments. For more information, please visit their website here: [Ready.GovTexas](#)

Crisis & Disaster Resources

State Bar of Texas

Phone: (800) 504-7030. Visit the website [here](#).

The State Bar of Texas legal hotline may answer basic questions and connect callers with local legal aid providers following declared disasters. The toll-free hotline is answered in English, Spanish, and Vietnamese. It is designed to connect low-income people affected by a disaster with legal aid providers in their area who may help with such issues as replacing lost documents, insurance questions, landlord-tenant problems, and consumer protection issues. Callers can leave a message any time. People who qualify for assistance will be matched with Texas lawyers who have volunteered to provide free, limited legal help.

Animal Care and Rescue

[*SPCA of Texas*](#)

[*Austin Pets Alive*](#)

The City of Houston Emergency Information

The City of Houston Emergency Information Center provides real-time information to Houston residents, businesses and visitors when emergencies occur. The center provides information on shelter locations, school closures, and power outages. You can also sign up for emergency alerts through the City of Houston's notification system. AlertHouston provides Houston residents with timely information about current conditions, expected impacts and tips for keeping residents safe. You can visit the website [here](#).

The City of Corpus Christi

The City of Corpus Christi provides resources for residents to stay informed during a Hurricane or other emergencies. They offer information on hurricane preparedness, power outages, official updates, alerts and evacuation information. Visit the website [here](#).

The City of Corpus Christi and Nueces County have partnered to provide an emergency alert program for citizens called ReverseAlert. You can visit their website to sign up for alerts [here](#).

Additional Specific Texas Area Information

To find additional information for your specific area of Texas, try searching online for that area's website. For example search "website for Harris County, TX" or "website for San Antonio, TX". These will often be ".gov" websites. Then click on the website for the town or the county to review for any Hurricane Harvey information.

Louisiana Resources

Louisiana.gov

Visit the state's website [here](#) for information related to Hurricane Harvey.

Emergency.Louisiana.Gov

Visit the website [here](#) for press releases, Parish declarations, road closures, disaster resources, and emergency parish contacts.

Louisiana 211

Visit the Louisiana 211 website [here](#) to search for assistance including food, shelter, and other basic needs.

This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.